Your Partner in Health

Visitor Guidelines

Visiting hours

- General visiting hours are 10 a.m. to 8 p.m.
- Social visitors are encouraged to visit from 10 a.m. to 8 p.m.
- Spouses, significant others & caregivers are always welcome, regardless of the time
- Members of the Clergy are always welcome, regardless of the time.

Visitors must be age 12 and older

- Children under the age of 12 will not be permitted to visit patients, except in special circumstances arranged with the nurse providing care.
- Visitors ages 12 to 16 must be accompanied by an adult at all times

To best meet the needs of patients and their families, additional guidelines apply in these secured units. (See other side for guidelines)

- Intensive Care Unit (ICU)
- Acheson Family Birth Place
- Pediatrics
- Mental Health

For our patients' safety and well being, please...

- Wash your hands before and after visits.
- Limit visitors to two at the bedside.
- Be considerate of other patients by speaking softly.
- Keep visits brief.
- Don't visit if you have flu or cold symptoms or any illness known to be contagious.
- Check with nursing staff regarding gifts of food or beverages, because of possible diet restrictions.
- Don't bring latex (rubber) balloons into the hospital, for the safety of our patients, visitors and staff who have allergies to latex. Mylar (metallic) balloons are fine.
- Use restrooms in public areas of the hospital. Restrooms located within patient rooms are for patients only.

For our patients' comfort and privacy, you may be asked to leave a patient's room during tests, treatments and when other types of patient care are provided.



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Individual Unit Visitor Guidelines

Intensive Care Unit ICU

- ICU is a secured unit. Use the gray telephone located outside the ICU entrance to contact unit staff for entry
- Visiting hours are 10 a.m. to 7 p.m.
- Visiting is limited to 15 minutes of every hour (example 10:30 to 10:45 a.m.)
- Visiting is limited to immediate family.
- Limit of two visitors at a time.
- Cell phones may NOT be used in the unit
- No fresh flowers, plants or latex balloons.
- For exceptions, please speak with the nurse.

Please note: There is no visiting from 7 to 10 a.m., because physicians are seeing patients at this time.

Acheson Family Birth Place

- Acheson Family Birth Place is a secured unit. Use the beige telephone located outside the entrance to contact staff for entry
- Visiting hours:

Adults — 12 to 8p.m.

Children age 12 & over and Siblings of any age – 4 to 8 p.m.

- Five visitors are allowed in the suite. Counted in the total are the patient's partner, adults and children age 12 & over.
- One adult may stay through the night if the patient chooses
- One adult may stay with the patient during assessment in the triage area.
- Three visitors may be with the patient during delivery. Exceptions may be allowed dependent on patient condition and physician discretion.

Mental Health

- Visiting hours are 7 to 8 p.m., Wednesday, Saturday, Sunday and holidays.
- Due to federal and state laws protecting the privacy of mental health patients, staff are not permitted to provide information about mental health patients.
- Limit of two visitors at a time.
- Visitors must be age 14 and over, unless authorized by the patient's attending physician.
- Visiting is supervised and limited to the dining area. The Mental Health unit is equipped with video surveillance.
- Visitors are asked to place coats and personal belongings in a locker prior to entering the unit.
- Mental Health is a secured unit. Use the gray telephone located outside the entrance to contact staff for entry. For patient privacy, identify the patient you are visiting by first name only.

Pediatrics

- Pediatrics is a secured unit. Use the gray telephone located outside the unit entrance to contact staff for entry
- Parents and grandparents are welcome 24 hours a day.
- Other family and friends may visit between 10 a.m. and 8 p.m.
- Visitors are limited to four at a time in the patient's room or in the parents' lounge. Visitors may not congregate in the hallway.

Additional information and guidelines are available from staff in the units. For the health of all of our patients, please don't visit if you have cold or flu-like symptoms or if you know you have a contagious illness